

**HARD TARGET SYSTEMS, INC.
CONTRACT #DIR-TSO-3470**

WARRANTY AND RETURN POLICIES

Hard Target Systems, Inc. provides the following limited warranty to the Customer:

Hard Target Systems hereby warrants that in the event that any part of the installed system shall become defective or in the event and repairs shall be required, Hard Target Systems agrees to make all repairs and replacement of parts without cost to the customer for a period of one year from the date the installation of the system is completed. In the event of a leased system, the limited warranty shall be extended to cover the primary lease period as stated on the contract. This Limited warranty shall not apply to wiring devices previously installed at the premises prior to installation of the system described in Section A of the contract.

Except as set forth above in this section, Hard Target Systems, makes no other express warranties. Hard Target Systems does not represent nor warrant that the system may not be compromised or circumvented, or that the system will prevent any loss by burglary, hold-up, fire or otherwise or that the system will in all cases provided the protection for which it is installed. This warranty does not cover any damage to material or equipment caused by accident, misuse, negligence by customer, customer's failure to close a protected access or to repair any damage to windows or doors, fire, theft, vandalism, water damage, attempted unauthorized repair service, modification or improper installation by anyone other than Hard Target Systems. Hard Target Systems shall not be liable for consequential damages. All implied warranties, including the warranties of merchantability or fitness for a particular purpose are limited in duration to the term of the express warranty.

The Customer must notify Hard Target Systems, Inc. in writing of any defect found within the warranty period. Hard Target Systems will remove, replace or repair system due to improper installation or defective equipment at its own expense for items discovered within the warranty period. Contact Hard Target Systems, Inc. offices at 512-280-1369 or by email at Tammy@htssecurityinc.com for review and to schedule a service call.

RETURN POLICY

All merchandise must be returned within 20 days of purchase for a full refund. Returned merchandise must have prior Hard Target Systems approval. Merchandise that is not under a manufacturer's regular inventory and are purchased under special order may not be returned. Shipping and handling must be prepaid on all merchandise returned to Hard Target Systems. For more information contact Hard Target Systems at 512-280-1369 or by email at Tammy@htssecurityinc.com.